



Susquehanna Regional Transportation Authority

Serving Adams, Columbia, Cumberland, Dauphin, Franklin, Harrisburg City,
Montour, Northumberland, Perry, Snyder, Union, and York

Shared Ride/Paratransit Newsletter | Q3 2025

Heading: *Apply for rabbittransit's Shared Ride Service*

Whether you're still driving yourself or have family and friends you can rely on, it's important to have a transportation backup option. rabbittransit's Shared Ride service should be on your list of options.

Shared Ride (a.k.a. Paratransit) offers origin-to-destination transportation for people whose travel needs aren't served by fixed bus routes. Whether your car is in the shop, your usual ride isn't available, or you just need a little extra support getting to appointments, Shared Ride is a dependable solution.

You don't have to wait until you *need* it to apply. Signing up early gives you access to transportation when plans change—because life happens. Once approved, you'll be able to start scheduling trips.

All Shared Ride trips require a reservation. If you would like same-day service, you must make your reservation by 1:30 p.m. Otherwise, reservations must be made no later than 1:30 p.m. the business day before your ride. Reservations for medical appointments may be made up to six months in advance. All other reservations may be made two weeks in advance. For trips on Saturday, Sunday or Monday, reservations must be submitted by 1:30 p.m. the Friday before. Visit www.rabbittransit.org > Shared Ride > Schedule a Ride to make a reservation.

When reserving a ride, it's essential to plan ahead since the service accommodates other passengers' travel plans. Riders are grouped based on their travel time and location(s). Travel times may be shorter or longer, depending on the total number of riders at the time. While ride times may vary, Shared Ride is a reliable and safe transportation option that can give you peace of mind when you need to go somewhere.

Shared Ride programs vary from Senior Shared Ride to the Medical Assistance Transportation Program (MATP), ADA Complementary Paratransit Program (ADA), or Paratransit Full Fare. Riders in select programs may be eligible for free fares. Easily apply online by visiting www.rabbittransit.org > Shared Ride.

For additional questions about Shared Ride services, call 1-800-632-9063.



Shared Ride Service



Origin-to-destination

Ride to medical appointments, shopping, recreation, senior centers, group outings and more!



Required application and reservation process

Available online! Complete the application and mail proof of age to get started. Call customer service at 1-800-632-9063 if you need assistance, or if you do not have access to fill the application out online.



Scan the QR code to start your online application



Maintain independence

Registered seniors ride free on rabbitEXPRESS, fixed route and Stop Hopper services!

